

VILLAGES OF WARFIELD, MONTROSE AND FRUITVALE



ACCESSIBILITY FEEDBACK FORM

We want to know the specific barriers people with disabilities face when in and/or interacting with the Villages of Warfield, Montrose and Fruitvale services, programs, buildings, facilities and infrastructure, what we're doing well, and suggestions on where we can improve.

A *barrier* means anything that hinders the full and equal participation in society of a person with an impairment. Barriers can be caused by environments, attitudes, practices, information, communications or technologies, and be affected by interconnecting forms of discrimination.

All questions on this form are voluntary. You may share as much or as little detail as you wish. If you indicate you would like staff to follow up with you, we will collect your name and contact information. Otherwise, you may complete and submit this form anonymously.

When leaving your feedback, please ensure you include:

1. What you were trying to access.
2. Where the barrier happened.
3. What the barrier was.
4. Any suggestions you may have to resolve the issue.

What is your role?

- I am describing a barrier that I experienced.
- I am describing a barrier that someone else experienced.
- I am making a suggestion not based on a specific experience.

What barrier(s) did you or someone else experience when accessing the Villages of Warfield, Montrose and/or Fruitvale’s programs, services, buildings, facilities, etc.? These may include not only architectural and physical barriers but information and communication barriers, technological barriers and attitudinal barriers.

Please describe the experience(s) and how it impacted you and/or someone else.

Please list any suggestions or ideas you may have that would assist us solve this issue and prevent it from occurring in the future.

Would you like staff to contact you about your feedback? If so, please provide your name and contact information:

Name:

Email:

Phone Number:

Collection / Privacy Notice: The Villages of Warfield, Montrose and Fruitvale are collecting this information in compliance with s. 26 (c) of the *Freedom of Information and Protection of Privacy Act (FIPPA)* for the purposes of improving accessibility. The information collected will be used and maintained for the purpose it was collected and in accordance with FIPPA.

Submit your completed feedback form to your respective municipality either in person or by mail to:

Village of Warfield:

555 Schofield Highway, Trail, BC V1R 2G7

250-368-8202

Village of Montrose:

Box 510, 565-11th Avenue, Montrose, BC V0G 1P0

250-367-7234

Village of Fruitvale:

Box 370, 1947 Beaver Street, Fruitvale, BC V0G 1L0

250-367-7551

You may also submit your completed feedback form and any questions you may have to:
Village of Warfield Corporate Officer at: corporateofficer@warfield.ca